

## **Return and Warranty Policy**

If a Red-E Products is found to contain a defect in material or workmanship within 21 days (unless caused by one or more of the conditions stated below), Red-E Products at its option, will either repair or replace the said component found to be defective after examination and inspection by Red-E Products. That applies to the original purchaser only. Cosmetic defects are not warranted.

If the products show signs of misuse, modification, improper installation, accidental or intentional damage, it becomes ineligible for coverage under the warranty policy.

All installed items are non-refundable.

RED-E PRODUCTS will not be responsible for any return shipping fees.

RED-E PRODUCTS is not responsible for damages or expenses incurred during troubleshooting, installation or for down time.

All shipping, risk of transport, and cost of repair and/or replacement work of any product made after the above stated warranty period shall be the responsibility of the customer.

RED-E PRODUCTS, Inc reserves the right to increase prices, offer specials without notifying the customer. For all orders, the customer has 3 days from date of purchase to call requesting a price adjustment if a lower price or special is activated during that time frame. This excludes special order items.

Merchandise returned to Red-E Products without prior authorization will be refused.

By purchasing from this website, the customer agrees to the RED-E PRODUCTS, Inc. Returns and Policy listed above.